



International Quality Standards (1 Day.)

Aim: Learn International Quality Standards

Introduction:

This course introduces participants to the 2000 version of the ISO 9001 Standard and provides a basic understanding of this updated business improvement tool. The course is designed for personnel who need to understand the new requirements of ISO 9001, are responsible for transitioning from the 1994 version of ISO 9001, or are developing an ISO 9001 quality management system for the first time.

Workshop Aims:

The main Objectives for candidates of this training program can be set out as follows:

- The course reviews the eight new quality management principles and explains how to transition from ISO 9000:1994 to ISO 9000:2000. Participants explore the process approach to business and gain an understanding of the new focus on continual improvement.
- This course received a Distinguished Technical Communication Award from the West Michigan Shores Chapter of the Society for Technical Communication.

Workshop Content

- Understand top management's expanded role in the quality management system.
- Be able to demonstrate an understanding of the eight new quality management principles.
- Understand how the process approach to business is structured.
- Understand the transition steps between the 1994 and 2000 version of ISO 9001.
- Understand how to develop an ISO 9001:2000 quality management system.
- Understand why customer satisfaction is a strong component of the QMS.

How You Will Benefit

- This seminar provides interpretation of the new standard
- It could be tailored to a particular needs of your organization
- This course is unique and never been delivered by any private organization in the region.
- The course is available in English and Arabic Languages for ease of understanding.

Designed for



All courses from AVTC Training Portfolio may be adapted to your needs and delivered to your offices!

Benefits:

- Ideal for groups of 10 or more
- Reduces training expenses by more than half
- Customized — tangible and concrete approach to problem solving for business results.
- Stimulates synergies among groups for developing best practices to generate results and cultural changes.
- Encourages open discussions: Issues are raised openly and solutions are uncovered for business results.